

UVAPrint Request for Refund/Credit for Faulty Prints

UVA Print will provide refunds/credit for prints that are too light, spotty, smudged, smearred, or creased, as well as rare cases where funds are taken without the device producing the prints. If any of these applies to you, please accept our apologies. We will do whatever we can to make it right for you.

To request a refund/credit, please complete the following form and email it to copycard@virginia.edu

Name: _____

Computing ID: _____ UVA ID #: _____

Device ID of Printer Used (written on bright orange sticker): _____

Date of Attempted Print: _____ Time of Attempted Print: _____

Reason for Refund Request: _____

Requested Refund Amount: \$ _____

Refunds are credited to your Cavalier Advantage Account in approximately 3 business days, and you will receive an email notifying you of the credit. If you have questions, please email copycard@virginia.edu